HAWAII PALMS ENGLISH SCHOOL

## TOEIC Preparation Course Admission Test

Name: $\qquad$ Date: $\qquad$

DIRECTIONS: Please follow the directions for each section of the test. Do NOT use any textbooks or dictionaries. You may return your completed test...
By email at: info@HawaiiRyugaku.jp
By FAX: (808) 922-3559
A. INCOMPLETE SENTENCES. Choose the one word or phrase that best completes the sentence.

1. The $\qquad$ businessperson always dresses appropriately.
a) success
b) succeed
c) successful
d)succession
2. If the weather is bad, we $\qquad$ the trip.
a) will have canceled
b) have canceled
c) canceled
d) will cancel
3. The $\qquad$ of our products is well known throughout the world.
a) quality
b) quantity
c) quantify
d) qualify
4. Ms. Wilson was fired $\qquad$ she always arrived late and never finished all her work.
a) unless
b) though
c) because
d) however
5. There's a phone on the table $\qquad$ my desk.
a) inside
b) outside
c) beside
d) reside
6. This $\qquad$ is very important, so think it over carefully.
a) decidedly
b) decisive
C) decision
d) decide
7. The office is right $\qquad$ the street from the subway station.
a) next
b) across
c) under
d) between
8. People who have no $\qquad$ are seldom disappointed.
a) expectations
b) expectancy
c) expects
d) expect
9. Our business is rapidly $\qquad$ and we are hiring many people.
a) expand
b) expands
c) expanding
d) has expanded
10. Mr. Kim is not a particularly interesting speaker, and several people fell asleep
$\qquad$ his lecture.
a) although
b) while
c) because
d) during
B. TEXT COMPLETION. Choose the word or phrase that best completes the blanks.

## Questions 1 - 3 refer to the following passage:

Checks $\qquad$ (1) $\qquad$ on a biweekly basis by department heads. Arrangements can be made with the Accounting Department to have checks mailed to the employee's home address instead, if desired. Each employee should review the check stub carefully. $\qquad$ (2) $\qquad$ contains a breakdown of all deductions, including state and local taxes, retirement fund contributions, and insurance payments. Any inaccuracies should be reported to the Accounting Department as soon as possible. Every effort will be made to correct any errors in a timely manner. The Human Resources Department conducts monthly workshops that explain in detail how each paycheck deduction is calculated. Anyone interested in $\qquad$ (3) $\qquad$ a workshop should contact the Human Resources Department.

1. a) distribute
b) distributed
c) are distributed
d) are distributing
2. a) It
b) He
c) She
d) They
3. 

a) assisting
b) attending
c) accessing
d) approving

## Questions 4-6 refer to the following letter:

Dear Customer,
Your Quimby Bank Certificate of Deposit (CD), number 005589403, will mature on January 12 with a value of $\$ 5,095.86$. If you $\qquad$ (4) $\qquad$ no action, your CD will automatically renew for another six months and will earn the interest rate in effect on January 12. The following reinvestment options are also available to you.

- An Authorization to Renew Form is $\qquad$ (5) $\qquad$ with this letter. If you wish to add funds to your CD, simply complete and return the form to us no later than five business days before the maturity date.
- Quimby Bank Investment Advisers are available to discuss your financial situation with you. $\qquad$ (6) $\qquad$ can help you understand how a CD and other investment options can fit in with your overall financial plan. Call the Quimby Bank Customer Service Office to set up an appointment.

Thank you for banking with Quimby.
Sincerely,
Ramona Higgins
Vice President
4.
a) take
b) taken
c) taking
d) will take
5. a) enclose
b) encloses
c) enclosed
d) enclosure
6.
a) It
b) He
c) She
d) They

## Questions 7 - 10 refer to the following e-mail

To: jamesw@procomp.com
From: pamelah@procomp.com
Subject: Office Supplies
James,

Office Express is having a big sale this week. We might as well take advantage and
$\qquad$ (7) $\qquad$ some money. They're selling printer paper at $50 \%$ off, so please pick up several boxes. Also, get some printer ink cartridges because they're on sale, too. l've noticed that we're running $\qquad$ (8) $\qquad$ paper for the photocopier. Last I checked there was just one pack left, so get some of that, whatever the price. Also, our coffeemaker doesn't seem to be working well, and I think we should replace
$\qquad$ (9) $\qquad$ soon. If you see one at a good price, get it. Have them $\qquad$ (10) $\qquad$ everything to our account. Go today if you can, because you know how fast they sell out when there's a sale.

Pamela
7. a) earn
b) save
c) borrow
d) lose
8. a) out of
b) into
c) over
d) up to
9. a) him
b) her
c) it
d) $u s$
10. a) pay
b) $\cos \dagger$
c) lend
d) charge
C. READING COMPREHENSION. Read the following passages and choose the best answer.

## Questions 1-4 refer to the following article.

The Clear Sound Communications takeover of local telephone service, which was originally welcomed with great optimism, now seems to be heading down the road toward disaster. Ever since Clear Sound bought out the FreeTel Company just six months ago, it has experienced loss of income, loss of customers, and, perhaps worst of all, the loss of its reputation as a company that delivers on its promises.

When Clear Sound came into the area, it promised that all its telephone customers would have access to high-speed Internet service by the end of the year. Not only has the company failed to deliver on its promise, but customers who are receiving Clear Sound Internet service have expressed great dissatisfaction with it. "The connection goes out all the time. You just can't count on it when you need it, " a Clear Sound customer complained at a town meeting last week. Customers have also claimed that repair service is slow and overpriced. Clear Sound, on the other hand, claims that such problems are minor and not widespread. "Every company experiences an adjustment period, "explained Richard Whittier, Clear Sound public relations officer. "Before one more year has passed, you can be certain that all operations will be running smoothly and customers will be $100 \%$ satisfied," he said.

1. When did Clear Sound take over the FreeTel Company?
a) Last week
b) About 6 months ago
c) They haven't yet
d) One year ago
2. What kind of company is Clear Sound?
a) Telephone only
b) Telephone and Internet
c) Delivery service
d) Transportation
3. How do Clear Sound customers currently feel about the company?
a) Pleased
b) Optimistic
c) Unhappy
d) Bored
4. The word minor in paragraph 2 , line 8 is closest in meaning to
a) small.
b) expected.
c) common.
d) important.

## Questions 5-7 refer to the following advertisement.

FOR SALE. Fully equipped convenience store on North Main Street close to downtown. Annual sales of $\$ 2,198,456$. Sells snacks, groceries, newspapers, gasoline, etc. Ample customer parking behind. Spacious two-bedroom owner's apartment on second floor. Asking \$750,000. Includes building and grounds, all equipment, and \$85,000 in inventory. No brokers, please. Shown by appointment only. Call Maria at White Horse Realty, 243-8647.
5. What is above the store?
a) A place to live
b) A snack bar
c) A place for equipment
d) An office
6. How much is the store being sold for?
a) $\$ 85,000$
b) $\$ 750,000$
c) $\$ 835,000$
d) $\$ 2,198,456$
7. The word inventory in line 5 is closest in meaning to
a) rents.
b) accounts.
c) furnishings.
d) merchandise.

## Questions 8 - 10 refer to the following memo.

MEMO
To: All personnel
From: K. Takubo, Human Resources Manager
Date: March 3, 20--
Subject: Discount on bus passes
We are pleased to announce that, because of an agreement we have made with the
City Office of Public Transportation, as of next month discounted bus passes will be available to all company employees. The passes are good for two weeks of unlimited travel on any bus in the city bus system and can be purchased from us with a $25 \%$ discount. This means that instead of paying the normal price of $\$ 50$, you will be charged just $\$ 37.50$ for a two-week pass. We hope this will encourage more of you to come to work by bus instead of driving.

If you are interested in purchasing discounted bus passes on a regular basis, please complete a Bus Pass Request Form and submit it to your supervisor by March 24. You can pick up your first bus pass from our office on March 31. It will be valid from April 1 through April 15.
8. How much will company employees pay for a bus pass?
a) $\$ 7.50$
b) $\$ 25$
c) $\$ 37.50$
d) $\$ 50$
9. How can a company employee request a discounted bus pass?
a) Ask the Office of Public Transportation
b) Call up the bus company
c) Send a memo to the Human Resources
d) Submit a form to their supervisor Office
10. When can company employees start using the discounted bus passes?
a) March 24
b) March 31
c) April 1
d) April 15

